COVID-19 Toolkit
Resources provided by the Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP)
Updated April 14, 2020

About this toolkit:
This is intended to serve as a resource for agricultural organizations as they prepare for potential impacts of COVID-19 on their business operations. The State of Wisconsin, including the Department of Agriculture, Trade and Consumer Protection (DATCP), continues to monitor the spread of COVID-19 (2019 novel coronavirus) in coordination with the Department of Health Services (DHS) Public Health and other local, state, and federal partners. DATCP’s Emergency Response Group is also working to update the department’s plan to ensure continuity of essential operations.

State agency resources
- All agencies: Wisconsin.gov/COVID19

Federal resources

Resources for farmers
- American Veterinary Medical Association: https://www.avma.org/resources-tools/animal-health-and-welfare/covid-19
  Key information, including recommending those ill with COVID-19 limit contact with animals until more information is known about the virus.
- Farm Journal’s Pork: https://www.porkbusiness.com/article/covid-19-5-things-your-farm-should-do-now
  Shares five things your farm should do now
- International Dairy Foods Association: https://www.idfa.org/coronavirus
  Member update including guidance to employers, events and conferences, and food safety.
- UW Division of Extension: https://fyi.extension.wisc.edu/covid19/
- Wisconsin Public Service Commission Broadband Emergency Internet Resources: https://psc.wi.gov/Pages/Programs/BroadbandEmergencyInternetResources.aspx
  Internet resources for Wisconsin residents during public health emergency

Resources for food businesses
  Frequently asked questions including food safety
  Frequently asked questions including food products

Resources for all employers
  Recommended strategies including actively encouraging sick employees to stay home, performing routine environmental cleaning, advising employees before travel, and need to prepare for possible increased employee absences.
  Print resources on how to stop the spread of germs and wash your hands. Available in multiple languages.
Identifies common issues businesses may occur including capital access, workforce capacity, inventory and supply chain shortfalls, and insurance coverage issues.

• U.S. Department of Labor Occupational Safety & Health Administration (OSHA): https://www.osha.gov/Publications/influenza_pandemic.html#maintain_operations
Assistance on how to maintain operations during a pandemic and protecting employees.

• CDC Environmental Cleaning and Disinfection: https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html

Guidance to plan and respond to coronavirus.

Guidance on identifying essential critical infrastructure workers

Response plan resources
Tips to develop and prepare to implement a response plan, involving your employees in the process, identifying essential business functions, and establishing communication plans.

Includes a process diagram and support to conduct a business continuity impact analysis.

Offers free emergency planning table top exercises for businesses to review, share, and use.

Shares a sample Business Continuity and Disaster Preparedness Plan template.

Resources for accessing capital
Loan resources for small businesses to utilize when operating their business.

Recommended checklist
Basics of pandemic preparedness planning for all agricultural operations
☐ Keep it simple. Gathering and organizing the right information is critical.
☐ Prevent spread
  • Frequent and thorough handwashing.
  • Covering coughs and sneezes.
  • Avoiding touching your face.
  • Staying home when sick.
☐ Assess risk
  • What biosecurity protocols are in place? Following sound biosecurity practices every day reduces the spread of virus, including in times of pandemic outbreak.
  • Who comes on and off of your premises?
  • Do you know what other locations or operations they have visited?
  • Do you have a travel questionnaire for employees and premises visitors?
  • Do you have hand washing or sanitizer stations available?
☐ Vendors and service providers
- Who are your vendors and service providers?
- Do they have pandemic and business continuity plans? What are their plans?
- Do you have backup vendors/service providers?
- Share your mitigation measures with your vendors.

- Employees
  - Do you have complete and current contact information?
  - Are you imposing travel restrictions?
  - What are your sick/call-in procedures?
  - Are your employees cross-trained to back fill during absences?
  - How are you communicating with employees?

- Critical activities/essential functions
  - Have you established lines of succession?
  - What are your business critical activities?
  - How long can you go without those activities?
  - What alternatives do you have in place to accomplish those activities?

Contact information
- DATCP Wisconsin Farm Center: (800) 942-2474, https://datcp.wi.gov/Pages/Growing_WI/FarmCenterOverview.aspx
  Provides information and support to farmers and their families including access to counseling, financial planning, and mediation.
- DATCP Consumer Protection Hotline: DATCPHotline@wisconsin.gov or (800) 422-7128
  To report suspected scams, fraud, false marketing claims, price gouging or other consumer complaints.
- DHS: https://dhs.wisconsin.gov or dial 211
  For health-related questions.
- Local Public Health: https://www.dhs.wisconsin.gov/lh-depts/counties.htm
  Contact information for local health departments across the state.